



# CITY OF CROWN POINT

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**\*\*You can now ACCESS and PAY your Bill online\*\***

1. Go to <https://www.crownpoint.in.gov/> > How Do I... > Submit > Online Payments > Utility Payment

Tyler City Utilities Services  
Powered by Tyler Technologies

Sign In

Username

Password

Remember Me

[Create Your Account](#)

[Forgot Username?](#)

[Forgot Password?](#)

2. The **Confirm Account** page will open. Here they would enter their **Account Number** and any additional identifying credentials that may be required (this will vary depending on how the eSuite administrator set up the requirements).  
Click **CONFIRM ACCOUNT**.

Account log in message

Please create a user name and password for eUtilities.

Confirm account

Provide the following information to create an account.

\* Account Number  Including any dashes (ie. 002923-001)

\* Last Name  Your full last name

3. The **Activate Your Account** page will open. This page allows the user to create their new sign-in credentials, i.e., the user name and password they will use to sign into eUtilities.  
All fields in this window are required. Make the necessary entries and click **REGISTER**.

Activate Your Account

Complete the form below to begin the account activation process.

Create Your Account

Username

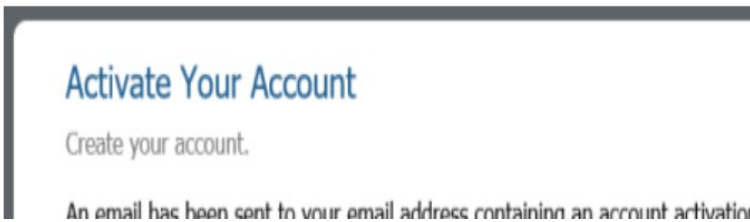
Password

Confirm Password

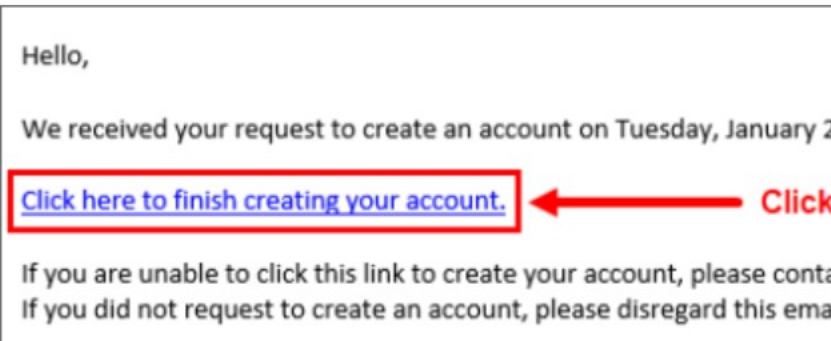
Email

Confirm Email

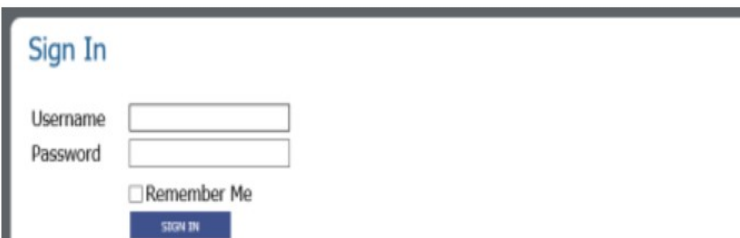
4. The following window will display:



You will receive an email message with a subject line similar to the following: “**eSuite UM Account Creation Requested.**” It could take several minutes for the email message to arrive, but when it does, you must open it and click the link located within the body of the message.



5. At the new Sign In page, the user can now do the following:
- Enter their new **Username** and **Password**, i.e., the credentials created in step 3 above.
  - If they would like this page to remember their **Username**, i.e., to retain that value for future sign-in sessions, they can select the **Remember Me** check box. Otherwise, they can leave this check box unchecked.
  - Click **SIGN IN**.



6. The **Account Summary** page will open (i.e., the default page for the customer’s account), thus completing the customer account activation process.

